

Volunteer Position Description

Volunteer Title: Backup Pantry Volunteer

Time Commitment: As Needed, usually in 2–3-hour shifts

Time Frame: Flexible

Setting: Jewish Community Center, Brookside East Office

Our Mission

Jewish Family Services (JFS) supports and strengthens lives throughout Greater Kansas City. We provide essential human services for people facing challenges in everyday life or times of crisis — regardless of faith, age, culture or lifestyle.

Kesher KC

Kesher means connection. Kesher KC connects people with services and resources for a more secure future. Centered around the food pantry, on-site social workers assist people challenged with food, housing, employment, and financial insecurity.

Volunteer Purpose

The Backup Pantry Volunteer will assist in the pantry and fill critical roles when there is a last-minute cancellation. The pantry relies on volunteers to run, and this position is crucial in continued client services!

Tasks May Include

- Assisting guests/clients with the selection of dry goods, hygiene items, bread, sweets, and fresh produce following shopping sheet guidelines.
- Loading carts for safe transport to guest/client vehicle
- Observe all food safety regulations as guided by staff
- Cleaning/organizing pantry as needed
- Provide customer service to all clients in accordance with the JFS non-discrimination policy
- Load carts and safely transport guest/client items to their vehicles
- Load vehicles according to guest/client instructions
- Observe all food safety regulations as guided by staff
- Ability to stage items in an organized fashion
- **Competencies**
- Ability to be trained in fast-paced situation and approach new situations calmly
- Volunteer must be able to push/pull/lift 30+ pounds on a consistent basis
- Volunteer must be able to walk consistently during shift, including going up and down stairs
- Empathetically listen, while maintaining boundaries consistent with agency guidelines
- Passionate about serving pantry patrons
- Adaptable and flexible
- Easily approachable
- Enjoys organizing to help identify/institute efficiencies

