



## **Volunteer Position Description**

**Volunteer Title:** JET Express Driver

**Time Commitment:** Minimum 2 hours per month

**Time Frame:** Peak hours for JET Express travel is 9 a.m. - 5 p.m.

**Setting:** Your vehicle; around the Kansas City community

## **Our Mission**

Jewish Family Services (JFS) supports and strengthens lives throughout Greater Kansas City. We provide essential human services for people facing challenges in everyday life or times of crisis — regardless of faith, age, culture or lifestyle.

## **JET Express Program Information**

The JET Express program offers rides to older adults aged 60+ who no longer drive. Volunteers donate their time and energy in order to provide independence and dignity to the lives of older adults. Your service allows individuals to age in the community of their choice, even if they no longer drive. JET Express is about fueling the sense of connection, independence and mobility that is vital to those living in our community.

## **Volunteer Purpose**

Jet Express drivers utilize their personal vehicle to provide rides for older adults and other community members. Volunteers provide safe and reliable transportation ensuring members of our community remain active, healthy, and connected to their community.

Volunteer drivers enable riders to attend medical appointments, shopping needs, visits to see a spouse in a nursing home, taking a class, attending religious services and more! When you drive for Jet Express you are making an impact with every mile and best of all—you volunteer for rides that best fit your schedule!

## **Tasks**

- Be able to provide at least one round-trip ride or two one-way rides per month; about a 2-hour time commitment
- Friendly, kind and caring with riders
- Ability to assist riders in and out of vehicle as needed (riders must be able to physically transfer themselves, but volunteers may be asked to assist with equipment like a cane, walker, wheelchair or bag.)
- Access to a mobile phone and internet for rider confirmation and coordination
- Utilize the JET Express online system to sign-up for rides
- Communicate with staff and riders/clients in a manner consistent with the agency's mission
- Provide customer service to all clients in accordance to JFS non-discrimination policy

## **Competencies and Requirements**

- Must be 21 years of age
- Have a reliable vehicle, valid car insurance and driver's license
- Empathetically listen, while maintaining boundaries consistent with agency guidelines
- Passionate about serving JET Express riders

### **Training/Supervision**

- The volunteer will be trained by the Volunteer Engagement team.
- Onboarding will include JFS Orientation, JET Express Guidelines and Older Adult Sensitivity training.
- Day-of coordination or support will be provided as-needed by the JET Express program staff.

### **Background Check Requirements**

- Federal and Missouri Family Care Safety Registry Check
- Motor Vehicle Registration search