



Volunteer Position Description

Volunteer Title: Food Pantry Shopper (shopping only)

Time Commitment: 2.75 hours per week

Time Frame: Monday- Friday 9:45 a.m.-12:45p.m. or 1:15 p.m.-4:00 p.m.; subject to change based on client needs

Setting: 90% indoors/10% outdoors in all conditions

Our Mission

Jewish Family Services (JFS) supports and strengthens lives throughout Greater Kansas City. We provide essential human services for people of all faiths, ages, cultures, and identities who are facing challenges in everyday life or times of crisis.

Kesher KC

Kesher means connection. Kesher KC connects people with services and resources for a more secure future. Centered around the food pantry, on-site social workers assist people challenged with food, housing, employment, and financial insecurity.

Volunteer Purpose

The Food Pantry Shopper Volunteer will work with the Food Pantry Coordinator to serve the needs of our guests/clients through weekly food distribution. This volunteer will be helping guest/client identify and select items for their households according to food distribution guidelines.

Tasks

- Assist guests/clients with the selection of dry goods, hygiene items, bread, sweets, and fresh produce following shopping sheet guidelines.
- Load carts for safe transport to guest/client vehicle
- Observe all food safety regulations as guided by staff
- Ability to stage items in an organized fashion
- Clean/organize pantry as needed
- Interface with staff and guests/clients in a manner consistent with the agency's mission
- Provide customer service to all clients in accordance to JFS non-discrimination policy

Competencies

- Able to approach situations with calm
- Volunteer must be able to push/pull/lift 20+ pounds
- Empathetically listen, while maintaining boundaries consistent with agency guidelines
- Passionate about serving pantry patrons
- Adaptable and flexible
- Easily approachable

- Enjoys organizing to help identify/institute efficiencies
- Ability to be trained in a fast-paced atmosphere